

Study Inn Group Limited

175 Corporation Street
Coventry, CV1 1GU



The Occupier(s) must read the License agreement and Residential Regulations in full before completing the Student Portal.

Last Updated

November 7, 2018

Created By:

Study Inn Group Limited

For Review By:

The Occupier(s)

This document sets out the Study Inn Cancellation Policy.

The Occupier acknowledges that by signing the Student Portal, you enter into a legally binding agreement under which you agree to be bound by its terms and by the terms of this 'Cancellation Policy'.

Defined terms in this Policy are as those defined in the Agreement.

Note; Cancellation will only be valid once Study Inn have received notice by email together with any details required by Study Inn.

1.1 In respect of a 'Block Booking'

- a. Cancellations in respect of Block Bookings will only be accepted at the sole discretion of Study Inn.
- b. All payments of Licence Fees due in respect of block bookings will remain payable without refund unless Study Inn confirm otherwise in writing.
- c. Refunds: - A Fee of £20 will be added when refund made to international bank account.

2.1 In respect of individual room bookings

- a. From 10 weeks before commencement of the Period of Licence, on payment of £500: -
 - i. The Agreement can be cancelled by the Occupier giving Study Inn written notice of the cancellation.
 - ii. In these circumstances there will be a £50 administration fee, which will be deducted from the monies paid to Study Inn. The remainder of the payments made to Study Inn will be returned to the Occupier.
 - iii. In the circumstances where a fee of £500 or more is paid and the offer of accommodation is declined i.e. the tenant fails to manually or digitally sign a Licence Agreement, we will retain £100 from the deposit in lieu of administration charges.

- b. From 10 weeks before commencement of the Period of Licence, on all payments if paid 1st Installment or greater: -
 - i. The Agreement can be cancelled by the Occupier giving Study Inn written notice of the cancellation.
 - ii. In these circumstances there will be a £250 administration fee, which will be deducted from the monies paid to Study Inn. The remainder of the payments made to Study Inn will be returned to the Occupier.

- c. Less than 10 weeks before commencement of the period of the Licence: -
 - i. The current Occupier will have no right to terminate the Agreement, unless a Replacement Occupier can be found to take over the Agreement.
 - ii. The current Occupier is obligated to find the Replacement Occupier.
 - iii. In circumstances where a Replacement Occupier IS NOT FOUND, the current Occupier will not be released from the current Agreement and will remain liable for the full contractual Occupation Fee.
 - iv. In circumstances where a Replacement Occupier IS FOUND for the Agreement
 - i. the current Occupier will be released from the Agreement with effect from the start date of the new Occupier's Agreement, upon payment of a £250 release fee which will be deducted from monies paid to Study Inn.
 - ii. the current Occupier will lose any entitlement to discount offered at the time of the booking and any refund due will be calculated on the basis of liability for the full Occupation Fee.
 - iii. the current Occupier agrees that Study Inn may employ the services of an Agent to find a Replacement Occupier. If the Replacement Occupier is found by an Agent, the current Occupier will be liable for commission due to the Agent and any refund due will be calculated in the basis of liability for the full Occupation Fee
 - iv. High value damages will be dealt with as described in the Residential regulations.

- d. During the period of the Licence Agreement:
 - i. The current Occupier will have no right to terminate the Agreement, unless a Replacement Occupier can be found to take over the Agreement.
 - ii. The current Occupier is obliged to find the Replacement Occupier.
 - iii. In circumstances where a Replacement Occupier IS NOT FOUND, the current Occupier will not be released from the current Agreement and will remain liable for the full contractual Occupation Fee.
 - iv. In circumstances where a Replacement Occupier IS FOUND for the Agreement
 - i. the current Occupier will be released from the Agreement with effect from the start date of the new Occupier's Agreement, upon payment of a £250 release fee which will be deducted from monies paid to Study Inn.
 - ii. the original Occupier will lose any entitlement to discount offered at the time of the booking and any refund due will be calculated on the basis of liability for the full Occupation Fee.
 - iii. the current Occupier agrees that Study Inn may employ the services of an Agent to find a Replacement Occupier. If the Replacement Occupier is found by an Agent, the current Occupier will be liable for commission due to the Agent and this will be deducted from any refund due
 - iv. high value damages will be dealt with as described in the Residential regulations.

- e. Refunds: - A Fee of £20 will be added when refund made to international bank account.

3.1 In respect of any storage fee paid

- a. Applicable where storage is in a bedroom.
- b. Only applicable to re-bookers
- c. The booking of storage for current students will be subject to all terms under clause 2.1.

YOU MUST AGREE TO THE TERMS OF THIS DOCUMENT VIA THE STUDENT PORTAL, ON COMPLETION YOU ARE AGREEING YOU HAVE READ AND UNDERSTAND THE TERMS UNDER THE CANCELLATION POLICY.