



Student Castle Cancellation Policy (England)

Once you have paid your booking fee and you have been allocated a room, then should you decide to cancel then the booking fee is non refundable.

If you have paid the booking fee and signed the licence agreement then you will be held to the terms of the licence until a replacement licensee is found.

If you rebook a room for a subsequent year and your deposit is carried forward, and then you decide to cancel this booking then the deposit will be withheld.