

Cancellations After You've Moved in

If for any reason you decide to leave during your contracted term, we might be able to release you from your tenancy agreement. But only if these conditions are met:

You agree not to transfer or sublet the tenancy to anyone else without our written consent, as in point 11.1(n) of the tenancy agreement.

You find a suitable replacement to take a new tenancy agreement for the rest of your tenancy. This person must: be at least 18 years old and enrolled as a full-time student in a university close to the accommodation; enter into a tenancy agreement with us and pay all sums due within it; and provide a guarantor where reasonable, who must accept the terms and conditions set out in the tenancy agreement.

You both pay a £50 administration fee.

We can't refund you until the student replacing you has taken over your room's contract, signed the tenancy agreement, paid, and moved in.

If you can't find someone to take over your tenancy, you'll be responsible for paying the full rent until the end of your tenancy agreement.

If You Don't Get a Place at University

If you're a first-year prospective undergraduate student and your offer at your preferred higher education institute is withdrawn, we may be able to release you from your tenancy agreement if:

You find a suitable replacement to take a new tenancy agreement for the rest of your tenancy. This person must: be at least 18 years old and enrolled as a full-time student in a university close to the accommodation; enter into a tenancy agreement with us and pay all sums due within it; and provide a guarantor where reasonable, who must accept the terms and conditions set out in the tenancy agreement; and

you provide a written rejection letter from your chosen higher education institute; and

you provide a copy of the acceptance letter from your new higher education institute.