



Cancellation Policy (England)

Once you have paid your holding deposit and you have been allocated a room, then should you decide to cancel then the holding deposit is non-refundable.

If you have paid the holding deposit and signed the licence agreement then you will be held to the terms of the licence until a replacement licensee is found.

If you rebook a room for a subsequent year and your deposit is carried forward, and then you decide to cancel this booking then the deposit will be withheld.