

Agency Cancellation Policy

Cancellations

For stays of up to 4 nights: Cancellations or changes must be made at least 24 hours prior to the check in date and time (1500). If cancelled or modified within 24 hours of arrival or in case of no-show, the first night will be charged.

For stays of 5-27 nights: Cancellations or changes must be made at least 7 days prior to the check in date and time. If cancelled or modified within 7 days of arrival or in case of no-show, the first night will be charged.

For stays of 28+ nights: Any stay of 28 days or longer can be cancelled without a charge up until 28 days prior to arrival. Any cancellation within 28 days will be charged for the first 28 nights of the stay.

Early Departure Fees

For stays of 10-27 nights these will require a minimum 3 day notice period for cancellation once the reservation has been checked in. If you checkout of your accommodation within the 3 day notice period, you will still be charged for the entire notice period of your stay.

For stays of 28-90 nights these will require a minimum 7 day notice period for cancellation once the reservation has been checked in. If you check out of your accommodation within the 7 day notice period, you will still be charged for the entire notice period of your stay

For stays over 90 nights these will require a minimum 28 day notice period for cancellation once the reservation has been checked in. If you checkout of your accommodation within the 28 day notice period, you will still be charged for the entire notice period of your stay

Be a part of something amazing.

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